

Support Notification

Dear Customer,

Fugro Marinestar services have recently updated the frequency and name of their delivery beams.

Following the mandatory update to firmware 4.10.3 for AsteRx-U Marine Fg and AsteRx4 Fg issued to guarantee continuous operation during and after the spectrum re-arrangements, Septentrio receivers supporting Fugro services should seamlessly have transitioned to the new beams.

We have, however, observed some cases where the automatic switch is not effective. The following workarounds can be implemented to mitigate the problem:

1) Receiver power cycle

Performing a full power cycle of the receiver would make sure that the correct beams would be used by the receiver.

2) Manual beam selection

If a power cycle is not possible, manually selecting the beams will overcome the problem. A how-to and the new beam frequencies can be found following on the [Septentrio knowledge base](#).

For more information, please contact your Septentrio representative.

Best Regards,
Septentrio Support

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