

14 March 2017

End-of-life Notification AsteRx-i OEM and HDC

Septentrio announces end-of-life of the AsteRx-i OEM and HDC. No further orders will be accepted.

Warranty & Support

Standard 2 years warranty & support conditions apply for AsteRx-i OEM and AsteRx-i HDC as indicated in the sales contract.

Septentrio keeps the right at its own discretion to decide on the best way to provide customers with a repair solution (considering product and components availability) while still providing the best standard of service and support to its customers.

Broken units can, if possible, still be fixed by our Repair service until 31 December 2018. In such case please follow the standard Septentrio's RMA procedure.

While Septentrio regrets any inconvenience this announcement may cause, we appreciate our business relationship and are fully committed to supply your future product requirements.

Please contact Sales (sales@septentrio.com) or Support support@septentrio.com) for additional information.



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