

Customer Notification – Marinestar L-band beam maintenance

Products Affected: AsteRx-U MARINE, AsteRx4-Fg, AsteRx-U3 MARINE, AsteRx-m3 Fg

The Inmarsat satellite serving the OCSAT beam (4F1) has had operational problems during the past ~6 months and will be replaced by the 4F2 satellite at the same orbital location.

On Tuesday 21st November the OCSAT service will be unavailable for ~ 1 hour period during the window 1800-2100UTC.

When the service is restored, it will be on the new satellite.

It will be the same broadcast data & frequency making it a transparent change for the receiver. This will require no action from the user.

During the period the OCSAT will remain available via NTRIP and alternatively, the IRSAT broadcast is available across much of the OCSAT footprint.

More details on Marinestar L-band footprint can be found here:
<https://fsp.support/beams/coverage.php>

Our technical support department can be reached at
customersupport.septentrio.com and we will be happy to assist you if needed.

Best Regards,
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Product Manager



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